

# Infinitum Solutions (Pty) Ltd - Privacy Notice

This privacy notice provides details of the personal information we collect from you, what we do with it, how you might access it and who it might be shared with.

## Our Organisation

Infinitum Solutions (Pty) Ltd  
 Bondev Park, Block H  
 C/O Willem Botha Street and Wierda Road, Eldoraigie  
 0157  
 South Africa  
 Mobile: +27870862205  
 Telephone: +27870862205  
 Organisation email: info@infinitum-solutions.co.za

## What we do with your personal information

We use your personal information only for the purpose for which it is collected. Among others, this purpose could be to provide a service, assist us with administration, recruit prospective employees or even to comply with a legal obligation. We may use your personal information for other similar purposes, including marketing and communications, but that will only occur in the case where we have your consent or another lawful justification for doing so.

From our **Consultants** we collect, use and retain personal information for the following purposes and periods, with the applicable lawful basis..

Processing purpose	Lawful basis	Retention period
Auditing and taxation services	S15 - To comply with revenue collection law as per the SARS Act	Until tax or other legal retention period expires
Employment and performance management	S11 - We have the data subject's consent	Until contract completed

From our **Customers / Clients** we collect, use and retain personal information for the following purposes and periods, with the applicable lawful basis..

Processing purpose	Lawful basis	Retention period
Customer sales, service and support	S11 - To conclude or perform a contract to which the data subject is party	Upon conclusion of the service, event or promotion
Maintaining a do-not-contact list	S11 - We, the Responsible Party must comply with a legal obligation	Until consent withdrawn
Membership administration and management	S11 - To conclude or perform a contract to which the data subject is party	Upon conclusion of the service, event or promotion
Site management and security	S11 - To conclude or perform a contract to which the data subject is party	Upon conclusion of the service, event or promotion
Service Delivery	S11 - To conclude or perform a contract to which the data subject is party	Until contract completed

From our **Service Providers** we collect, use and retain personal information for the following purposes and periods, with the applicable lawful basis..

Processing purpose	Lawful basis	Retention period
Customer sales, service and support	S11 - To conclude or perform a contract to which the data subject is party	Upon conclusion of the service, event or promotion

Service Delivery	S11 - It is in our organisation's legitimate interest (Product development and enhancement)	Upon conclusion of the service, event or promotion
Maintaining a do-not-contact list	S11 - It is in our organisation's legitimate interest (Communications, marketing and intelligence)	Until consent withdrawn

From our **Suppliers** we collect, use and retain personal information for the following purposes and periods, with the applicable lawful basis..

Processing purpose	Lawful basis	Retention period
Customer sales, service and support	S11 - To conclude or perform a contract to which the data subject is party	Upon conclusion of the service, event or promotion
Service Delivery	S11 - It is in our organisation's legitimate interest (Product development and enhancement)	Upon conclusion of the service, event or promotion

From our **Home Owners/Tenants** we collect, use and retain personal information for the following purposes and periods, with the applicable lawful basis..

Processing purpose	Lawful basis	Retention period
Customer sales, service and support	S11 - To conclude or perform a contract to which the data subject is party	Upon conclusion of the service, event or promotion
Resident Monitoring	S11 - It is in the legitimate interest of a third party to whom the information is supplied (To conclude the contract with the data subject)	Until contract completed
Service Delivery	S11 - To conclude or perform a contract to which the data subject is party	Until contract completed
Site management and security	S11 - To conclude or perform a contract to which the data subject is party	Until contract completed

## What personal information do we collect?

We only collect the minimum amount of information that is relevant to the purpose. If you interact with us on the internet, the personal information we collect depends on whether you just visit our website or, use our services. If you visit our website, your browser transmits some data automatically, such as your browsing times, the data transmitted and your IP address.

If you use our services, personal information is required to fulfill the requirements of that service.

Generally, we collect the following personal information. If there is any *specific* personal information to collect, we will indicate as such, at or near the time of collection.

- Online identifier
- Physical address
- Identification Number
- Telephone number
- Employment history
- Email address
- Financial & banking details
- Name, together with other identifying information
- Location information

Special personal information could be about your health, your racial or ethnic origin, your trade union membership etc. We collect the following special personal information, under the appropriate lawful basis.:

- Biometric information
  - S27 - We have the data subject's consent

## Who might we share your personal information with?

To maintain and improve our services, your personal information may need to be shared with or disclosed to our service providers, other organisations such as ours or, in some cases, public or legal authorities.

### We transfer personal information to the following organisations and countries:

Data subject type	Organisation name	Type	Country
Home Owners/Tenants	Client site	Operator	South Africa
Consultants	DE JAGER AND PARTNERS ACCOUNTANTS	Operator	South Africa
Consultants	SARS	Responsible Party	South Africa
Customers / Clients	Client site	Operator	South Africa

For the following purposes we may disclose your personal information to authorised third parties because it's in their legitimate interests:

- Resident Monitoring

## How do we look after personal information?

We limit the amount of personal information collected to only what is fit for the purposes as described above. We restrict, secure and control all of our information assets against unauthorised access, damage, loss or destruction; whether physical or electronic. We retain personal information only for as long as is described above, to respond to your requests, or longer if required by law. If we retain your personal information for historical or statistical purposes we ensure that the personal information cannot be used further. While in our possession, together with your assistance, we try to maintain the accuracy of your personal information.

## How can you access your personal information?

You have the right to request access to any of your personal information we may hold. If any of that information is incorrect, you may request that we correct it. If we are improperly using your information, you may request that we stop using it or even delete it completely.

**If you would like to make a request to see what personal information of yours we might hold, you may make a request from our organisation website or [here](#).**

Where you have previously given your consent to process your personal information, you also have the right to request that we transmit your personal information to a different service provider.

Where it may have been necessary to get your consent to use your personal information, at any moment, you have the right to withdraw that consent. If you withdraw your consent, we will cease using your personal information without affecting the lawfulness of processing based on consent before your withdrawal.

## Our Information Officer

Kathleen Potgieter  
info@infinitum-solutions.co.za  
Telephone: ++27 87 086 2205

## The SA Information Regulator

You have the right to lodge a complaint with the SA Information Regulator. See the Information Regulator contact details below.

The Information Regulator (South Africa)  
33 Hoofd Street  
Forum III, 3rd Floor Braampark

South Africa  
infoereg@justice.gov.za